

BUS207 NOUN PQ

Question

In business today, hierarchical _____ is of utmost importance to all members involved.

Answer

communication

Question

Etiquette also plays an important role in an area that has developed in most if not all business _____.

Answer

settings

Question

To be an effective communicator one must speak in a manner that is not offending to the _____.

Answer

receiver

Question

Speaking can be looked at in two major areas: _____ and public speaking.

Answer

inter-personal

Question

Many problems can arise in _____ and the only way to solve these problems is through experience.

Answer

speaking

Question

Just as we assume that our _____ are clearly received, so we assume that because something is important to us.

Answer

messages

Question

Through speaking we try to eliminate _____, but sometimes this is a very hard thing to do.

Answer
misunderstanding

Question
Depending on the situation and the requirements, _____ use both the spoken as well as written channels for communication.

Answer
people

Question
Effective verbal communication involves the use of both speech and writing to transmit a/an _____

Answer
message

Question
Some theorists believe it is an outgrowth of _____ activities such as working together or dancing.

Answer
group

Question
The actual origin of language is subject to considerable _____.

Answer
speculations

Question
As meaning is assigned to words, language develops, which leads to the _____ of speaking.

Answer
development

Question
Some words may be imitative of natural _____, but others may come from expressions of emotion, such as laughter or crying.

Answer
sounds

Question

At birth, most people have _____ cords, which produce sounds.

Answer

vocal

Question

Some of the key components of verbal communication are sound, writing, speaking, and _____

Answer

language

Question

_____ communication is one way for people to communicate face-to-face.

Answer

verbal

Question

The basis of _____ is the interaction between people.

Answer

communication

Question

A dialogue is a reciprocal conversation between _____ or more entities.

Answer

two

Question

Animals do not have a _____ form of a language, but use a language to communicate with each another.

Answer

written

Question

If a language is about communicating with signals, voice, _____, gestures, or written symbols, can animal communications be considered as a language?

Answer

sounds

Question

Communication processes are sign-mediated interactions between at least two agents which share a repertoire of signs and semiotic_____.

Answer

rules

Question

_____ of signals, such as voice sounds, intonations or pitch, gestures or written symbols which communicate thoughts or feelings.

Answer

communication

Question

There are three major parts in human face to face communication which are body language, voice tonality, and _____.

Answer

words

Question

Between parties, communication includes acts that confer knowledge and experiences, give advice and _____ and ask questions.

Answer

commands

Question

In a simple model, _____ or content is sent in some form from an emitter/ sender/ encoder to a destination/ receiver/ decoder.

Answer

information

Question

The situation in which your message is delivered is the context, this may include the _____ environment or broader culture.

Answer

surrounding

Question

Encoding is the process of transferring the information you want to communicate into a form that can be sent and correctly _____ at the other end.

Answer
decoded

Question
As the planning of the _____, you need to be clear about why you're communicating, and what you want to communicate.

Answer
message

Question
Problems with communication can _____ at every stage of the communication process.

Answer
pop-up

Question
_____ is a process of transferring information from one entity to another.

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